



Academic Assembly Meeting No. 11  
 Monday, March 27, 2023  
 2:05 p.m. – 3:35 p.m.  
 ADAL Stuart T. Rolfe Zoom Meeting

MINUTES

Members Present Carol Adams, Philip Barcliff, Mark Cohan, Douglas Eriksen, Naomi Hume, Nalini Iyer, Angie Jenkins (Staff Council, ex-officio), Paul Kurose, Shane P. Martin (Provost, ex-officio), Richard McGaha, Margit McGuire, Carrie Miller, Jodi O'Brien (Associate Provost, ex-officio), Russell Powell, Gabby Rios (SAC, ex-officio), Gayle Robinson, Bryan Ruppert, Patrick Schoettmer, Frank Shih, Gregory Silverman, Phillip Thompson, Michael Trice, Erin Vernon, Glenn Yasuda, and Valentina Zamora.

- I. Opening Remarks, Frank J. Shih 2:07 p.m. – 2:11 p.m.
  - a. Meeting was called to order at 2:06 p.m. by Academic Assembly President, Frank Shih
  - b. MOTION Moved by Frank Shih "Move to approve the agenda for the March 27, 2023, meeting of the AA." Seconded. Approved.
  - c. The deadline for the Staff and Faculty Workforce Engagement Survey has been extended
- II. Provost Update, Shane P. Martin 2:11 p.m. – 2:15 p.m.
 

Approximately 53% of faculty and staff have completed the Workforce Engagement Survey. Please encourage colleagues to complete this important survey.

The Board of Trustees meeting will now be in June and a summary of the meeting will be published online.
- III. TimelyCare Update, Alvin Sturdivant 2:15 p.m. – 2:41 p.m.
 

Vice Provost for Student and Campus Life, Alvin Sturdivant, provided updates on student health. Seattle University prioritizes the health of our students. The University is partnering with TimelyCare, a telehealth provider, as of Spring 2022. Services include 24/7 access to health coaching, counseling (up to 12 visits per year), consultations and assessments in 240+ languages. Currently, 18.5% of all Seattle University students are registered with TimelyCare, which is above the average for institutions our size (11%) and the average for private institutions (10%). Those registered 41% are seeking counseling and 39% are seeking on-demand medical access. The average wait time to speak to a provider is 5 minutes, depending on the service the student is seeking. Students give TimelyCare an average rating of 4.86 out of 5.0, while other universities give an average rating of 4.7 out of 5.0.

These efforts relate to Goal 3 and Goal 5 of Reimagining Our Strategic Direction: Enhance the Student Experience and Repositioning for Growth, respectively. If 47 students are retained, Seattle

University would see an increase of \$1.9 million in net revenue annually. In other words, by enhancing the student