

## Curriculum Vita

## Teaching Experience

### Seattle University, Seattle, WA

- BUAN 5510 Capstone Project in Business Analytics (Fall 2017, Fall 2018, Fall 2019, Fall 2020, Fall 2021)
- IS 5310 Data Mining for Business Intelligence (Spring 2017)
- BUAN 5310 Statistical Learning (Spring 2019, Winter 2020, Winter 2021, Winter 2022)
- IS 5201 Programming for Business Analytics (Winter 2017, Winter 2018, Fall 2018, Fall 2019, Fall 2020, Fall 2021)
- IS 3150 Introduction to Information Systems (Fall 2016, Winter 2017, Spring 2017, Spring 2018, Winter 2019, Spring 2019, Winter 2021, Spring 2021, Spring 2022 )

### Salisbury University, Salisbury, MD

- INFO 281 Intermediate Business Statistics (Fall 2014, Spring 2015, Spring 2016)

## Refereed Journal Articles

- James J. Lee and Misuk Lee (2022), "Intelligent Structuration: Machine Learning Forecasting," *Issues in Information Systems*, Vol 23, 239246.
- Misuk Lee (2020), "Will this search end up with booking? Modeling airline booking conversion of anonymous visitors," *Journal of Tourism Analysis*

## Work in Progress

- Timothy Webb, Misuk Lee, Zvi Schwartz, and Ira Vouk, "Beyond Accuracy: Hotel Revenue Management Forecasting Using the Nearest Neighbor Algorithm", submitted to *International Journal of Hospitality Management*.
- Misuk Lee, "A New Statistical Approach to Multi-Channel Inventory Allocation Based on Seasonality," Target Journal *Decision Support Systems*.
-

## Research Presentations

- Oct. 2022 "Intelligent Structuration: Machine Learning Forecasting," IACIS, Las Vegas, NV
- Sep. 2022 "Modelling Passengers' Airport Choice Behaviour: A Machine Learning Approach," European Conference on Data Analysis, Naples, Italy
- Nov. 2021 "A New Statistical Approach to MultiChannel Inventory Allocation for Hotel Revenue Management", DSI Annual Meeting, Virtual
- Nov. 2020 "Neural Network Blending Structures For Forecasting," INFORMS Annual Meeting
- May 2020 "A Machine Learning Approach to Improving Forecasting Accuracy of Hotel Demand: A Comparative Analysis of Neural Networks and Traditional Models," IACIS Europe
- Nov. 2019 "Machine learning blending approach to improving forecasting accuracy," INFORMS Annual Meeting, Seattle, WA
- Apr. 2019 "Artificial Social Intelligence," 2018-19 Albers Scholarship Seminar Series, Seattle University, Seattle, WA
- Nov. 2018 "Modeling Passengers' Airport Choice in a Multi-Airport Region," DSI Annual Meeting, Chicago, IL
- May 2018 "Investigating the Impact of Online Browsing Dynamics on Promotion Effectiveness," 2018 4th International Conference on Information Management, Oxford, UK
- Jan. 2018 "Modeling Passengers' Airport Choice in a Multi-Airport Region" 2017-18 Albers Scholarship Seminar Series, Seattle University, Seattle, WA.
- Nov. 2016 "Modeling and Forecasting Hotel Room Demand Based on Early Booking Information," 2016-17 Albers Scholarship Seminar Series, Seattle University, Seattle, WA.
- Aug. 2013 "A New Statistical Method for Demand Forecasting," NIMS Hot Topics Workshop: Prediction using Fuzzy Theory Daejeon, Seoul, Korea
- Nov. 2012 "Improving the Forecasting Accuracy of Hotel Arrivals: A New Nonhomogeneous Poisson Approach," DSI Annual Meeting, San Francisco, CA
- Oct. 2012 "Improving the Forecasting Accuracy of Hotel Arrivals: A New Nonhomogeneous Poisson Approach," INFORMS Annual Meeting, Phoenix, AZ
- Oct. 2009 "Airline Passengers' Online Search and Purchase Behaviors," INFORMS Annual Meeting, San Diego, CA
- Oct. 2009 "Airline Passengers' Online Search and Purchase Behaviors," AGIFORS Annual Symposium, Atlanta, GA
- Oct. 2008 "Optimal Search Behavior of Strategic Customers under Deadlines," INFORMS Annual Meeting, Washington D.C.
- Oct. 2008 "Airline Customers' Searching and Purchasing Behavior," INFORMS Annual Meeting, Washington D.C.
- June 2008 "When to Buy a Ticket?," 8th Conference of INFORMS Revenue Management and Pricing Section, Montreal, Canada
- June 2008 "Markov-based Models of Airline Passengers' Searching and Purchasing Behavior," 8th Conference of INFORMS Revenue Management and Pricing Section, Montreal, Canada
- Oct. 2007 "Dynamic Pricing and Buyer Learning of Product Availability," INFORMS Annual Meeting, Seattle, WA

Service

Professional

Editorial Board, Cornell Hospitality Quarterly, 2020-Present  
Technical Committee, International Conference on Information Management, 2018-Present  
Ad-hoc Reviewer, Journal of Hospitality and Tourism Technology, 2020-2022  
Ad-hoc Reviewer, International Journal of Hospitality Management, 2018-2021  
Ad-hoc Reviewer, Computers in Industry, 2018  
Ad-hoc Reviewer, Transportation Letters, 2017  
Ad-hoc Reviewer, International Conference on Information Systems, 2017  
Ad-hoc Reviewer, Transportation Letters, 2017  
Session Chair, INFORMS Annual Meeting, 2015  
Ad-hoc Reviewer, International Journal of Advanced Logistics, 2013  
Ad-hoc Reviewer, Eastern Asia Society for Transportation Studies, 2013

University

Academic Technology Committee, 2020-2023  
Academic Honesty Committee, 2020-2023  
Faculty Representative, Student Development Committee, 2019-2020  
Department Representative: Business & Engineering Career Fair, 2018

School

Scholarsh2 (p>BD)-73 (o907-0.018 Twi(s)13.4 (h)64 (21)-42 Tc -3)-49.2 (m)22.6 (m)22.6